

## ANNEX A

### The Singapore Tourism Awards 2023 Finalists and Recipients

Top Awards	
Lifetime Achievement for Outstanding Contribution to Tourism	<b>Mr George Tanasijevich</b>
Customer Service Excellence	
Customer Service Excellence for Attractions	<b>Elva Ng</b> <i>Lead, VIP Tours &amp; Programmes, Resorts World at Sentosa Pte Ltd</i>
	<b>Pang Jun Yuong (Recipient)</b> <i>Security Executive, Certis Aviation Security (Jewel Changi Airport)</i>
	<b>Pugunes Visvanathan</b> <i>Ticketing Host, Sentosa Development Corporation</i>
	<b>Siti Sukainah Sairi</b> <i>Senior Officer, Sentosa Development Corporation</i>
Customer Service Excellence for Food and Beverage	<b>Jessica Badar</b> <i>Captain, Black Tap (Marina Bay Sands)</i>
	<b>Keisha Izara Tay</b> <i>Restaurant Manager, 1-Group (Oumi)</i>
	<b>Lim Pei Shan (Recipient)</b> <i>Guest Relations Manager, The Lo &amp; Behold Group (Esora)</i>
	<b>Paul Liew</b> <i>Operations Director, Keng Eng Kee Seafood</i>
Customer Service Excellence for Hotels	<b>Andik Ismail Bin Ismail</b> <i>Duty Manager, Swissotel The Stamford</i>
	<b>Melvine Noga Lumaque</b> <i>Assistant Manager, Front Office, Rendezvous Hotel by Far East Hospitality</i>
	<b>Suhardi Bin Suradee</b> <i>Director of Guest Relations, Sofitel Singapore City Centre</i>

	<p><b>Swaran Muru (Recipient)</b> <i>Guest Relations Manager, Shangri-La Singapore</i></p>
Customer Service Excellence for Nightspots	<p><b>Akemi Iizumi</b> <i>Senior Guest Relations Manager, 1-Group (1-Altitude Coast)</i></p>
	<p><b>Loong Wei Quan</b> <i>Bartender, Jigger and Pony</i></p>
	<p><b>Mohamed Azlam S/O Abdul Kadir (Recipient)</b> <i>Head Bartender, O/T Bar</i></p>
	<p><b>Mohammad Farhhad Bin Mohammad Rasiff</b> <i>Assistant Manager, 1-Group (1-Atico)</i></p>
Customer Service Excellence for Retail	<p><b>Lim Bee Hoon, Natalie (Recipient)</b> <i>Customer Service Officer, Retail, City Developments Limited (City Square Mall)</i></p>
	<p><b>Nina Ducut Santiago</b> <i>Supervisor, Retail Concierge, Marina Bay Sands</i></p>
	<p><b>Ratna Mustika Binte Mohd Roslan</b> <i>Guest Service Agent, Marina Bay Sands</i></p>
	<p><b>Vernaliza Magpayo Guerrero</b> <i>Senior Guest Service Agent, Marina Bay Sands</i></p>
Customer Service Excellence for Tourist Guiding	<p><b>Basirun Bin Mansor</b> <i>Lead Tourist Guide, Monster Day Tours</i></p>
	<p><b>James Chen (Recipient)</b> <i>Tourist Guide, Monster Day Tours</i></p>
	<p><b>Wahida Beevi Bte Mohamed Hussain (Angel)</b> <i>Tourist Guide, Monster Day Tours</i></p>
	<p><b>Wong Kwee Keong (Andros)</b> <i>Tourist Guide, Tribe Tours</i></p>
Customer Service Excellence for Transport	<p><b>Faiz Bin Abdullah Altway (Recipient)</b> <i>Station Manager, SMRT Trains Ltd</i></p>
	<p><b>Mohamad Hakim Bin Mohamad Hashim</b> <i>Station Manager, SMRT Trains Ltd</i></p>
	<p><b>Muliady Bin Abdul Latiff</b> <i>Station Manager, SMRT Trains Ltd</i></p>
	<p><b>Siti Mardiana Binte Ali</b></p>

	<i>Assistant Station Manager, SMRT Trains Ltd</i>
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<b>Experience Excellence (Leisure)</b>	
Outstanding Attraction Experience	<b>Avatar: The Experience by NEON, Disney Location-Based Experiences and Lightstorm Entertainment (Recipient)</b>
	<b>Hell's Museum</b>
	<b>Mandai Wildlife Group</b>
	<b>Universal Studios Singapore</b>
Outstanding Tour Experience	<b>Feng Jie at Bukit Pasoh: Theatrical Walking Tour</b> <i>by Let's Go Tour Singapore</i>
	<b>Gin, Tonic &amp; The Empire Tour</b> <i>by Xperience DMC Private Limited</i>
	<b>Kayak Sailing in Singapore, Mangrove and Culinary Adventure (Recipient)</b> <i>by Kayak Fishing Fever Pte Ltd</i>
	<b>The Hunt for the Green Treasure – A Gamified Sustainable Design Tour</b> <i>by Tribe Singapore Pte Ltd</i>
Outstanding Hotel Experience	<b>CoComelon at CLOVE, Swissotel The Stamford</b>
	<b>Garden Pod @ Gardens by the Bay</b>
	<b>JEN Singapore Orchardgateway by Shangri-La</b>
	<b>Shangri-La Rasa Sentosa, Singapore (Recipient)</b>
Outstanding Fine Dining Experience	<b>Claudine Restaurant</b>
	<b>JAAN by Kirk Westaway (Recipient)</b>
	<b>Ocean Restaurant RWS</b>
Outstanding Casual Dining Experience	<b>Blue Smoke (Recipient)</b>
	<b>Keng Eng Kee Seafood</b>
	<b>Sol &amp; Luna</b>

Outstanding Shopping Mall Experience	<b>ION Orchard (Recipient)</b>
	<b>Jewel Changi Airport</b>
	<b>Marina Bay Sands</b>
Outstanding Retail Store Experience	<b>GINLEE Studio (Recipient)</b> <i>_Make by GINLEE</i>
	<b>Maison 21G</b>
	<b>Onlewo</b>
	<b>The Shirt Bar</b>
Outstanding Nightspot Experience	<b>Manhattan Bar, Conrad Singapore Orchard (Recipient)</b>
	<b>Smoke &amp; Mirrors</b>
	<b>Yin Bar Singapore</b>
	<b>Zouk Singapore</b>
Outstanding Wellness Experience	<b>Re:QI Retreat</b>
	<b>SPACE2B</b>
	<b>Trapeze Rec Club</b>
	<b>Xiu Nature Connections (Re-remembering Pte. Ltd.) (Recipient)</b>
	<b>Anime Festival Asia (Recipient)</b> <i>by SOZO PTE LTD</i>
Outstanding Leisure Event	<b>Christmas on a Great Street</b> <i>by Orchard Road Business Association</i>
	<b>Christmas Wonderland</b> <i>by Blue Sky Events</i>
	<b>Light to Night</b> <i>by National Gallery Singapore</i>

<b>Experience Excellence (MICE)</b>	
Outstanding Event Venue Experience	<b>Resorts World at Sentosa Pte Ltd</b>
	<b>Royal Albatross</b>
	<b>Sands Expo and Convention Centre (Marina Bay Sands) (Recipient)</b>
	<b>Singapore EXPO</b>
Outstanding Event Organiser	<b>Constellar Exhibitions Pte Ltd (Recipient)</b>
	<b>SINO ELITE</b>
	<b>World Express</b>
Outstanding Business Event	<b>FHA (Recipient)</b> <i>Informa Markets</i>
	<b>IDEM 2022</b> <i>Koelnmesse Pte Ltd</i>
	<b>Singapore FinTech Festival</b> <i>Constellar Exhibitions Pte Ltd</i>
	<b>Tech Week Singapore</b> <i>CloserStill Media</i>

<b>Enterprise Excellence</b>	
Outstanding Achievement in Sustainability	<b>Mandai Wildlife Group (Recipient)</b>
	<b>PARKROYAL COLLECTION Marina Bay</b>
	<b>PARKROYAL COLLECTION Pickering</b>
	<b>Resorts World at Sentosa Pte Ltd</b>
Outstanding Business Innovation	<b>Gifts Central by Fairmont Singapore &amp; Swissotel The Stamford</b>
	<b>GlobalTix (Recipient)</b>
	<b>Mandai Wildlife Reserve</b>
	<b>Royal Albatross</b>
Outstanding Marketing Idea	<b>Discovery Neverending NFTs (Recipient)</b> <i>Sentosa Development Corporation</i>
	<b>Razer Gaming Suites at Fairmont Singapore</b> <i>Fairmont Singapore</i>
	<b>Sentosa Golden Jubilee</b> <i>Sentosa Development Corporation</i>
Outstanding Employer	<b>Far East Hospitality</b>
	<b>Mandai Wildlife Group</b>
	<b>Resorts World at Sentosa Pte Ltd (Recipient)</b>

\* All finalists and recipients are listed in alphabetical order.