

ANNEX A

The Singapore Tourism Awards 2018 Finalists

Customer Service	
Category	Finalist
Best Customer Service for Attractions	Mr Chandran A/L V P Kunhikannan <i>Night Safari, Wildlife Reserves Singapore</i>
	Mr Emmey Mohamed Bin Nenpari <i>Night Safari, Wildlife Reserves Singapore</i>
	Ms Jasmin Tan Xueting <i>Universal Studios Singapore™, Resorts World Sentosa</i>
	Ms Low Susie <i>Universal Studios Singapore™, Resorts World Sentosa</i>
Best Customer Service for Hotels	Ms Quiambao Anne Rose Herrera <i>Village Hotel Katong, Far East Hospitality</i>
	Ms Sim Jia Xuan <i>Amoy Hotel, Far East Hospitality</i>
	Mr Tham Tuck Wah <i>Regent Singapore, A Four Seasons Hotel</i>
	Mr Yugenewaran Chandrashakern <i>Hard Rock® Hotel Singapore, Resorts World Sentosa</i>
Best Customer Service for Food & Beverage	Ms Espino Arleen Madlangbayan <i>Alligator Pear</i>

Customer Service	
Category	Finalist
	Mr Kok Chee Wai <i>Syun, Resorts World Sentosa</i>
	Mr Joshua Ng <i>Min Jiang @ One North</i>
	Ms Marilou Santiago <i>CUT by Wolfgang Puck</i>
Best Customer Service for Nightspots	Mr Chong Wee Chean <i>1-Altitude</i>
	Ms Liza Binte Bakar <i>CÉ LA VI Singapore</i>
	Mr Paul Raj Elias <i>CÉ LA VI Singapore</i>
	Mr Saleem Shah Bin Sultan Ibrahim <i>1-Altitude</i>
Best Customer Service for Retail	Ms Huang Shuxian (Christine) <i>Marina Bay Sands</i>
	Mr Goh Ban Leng (Jordan) <i>Aspial-Lee Hwa Jewellery Singapore Pte Ltd</i>
	Mr Goh Chong Huat <i>Aspial-Lee Hwa Jewellery Singapore Pte Ltd</i>
	Ms Krishnavane D/O S.K. Rajoo <i>Orchard Central</i>

Customer Service	
Category	Finalist
Best Customer Service for Transport	Ms Grace Lim Puay Kiang <i>Go-Ahead Singapore</i>
	Mr Koh Hui Chong (William) <i>SMRT Corporation Ltd</i>
	Mr Lye Kwong Yuen (Gregory) <i>ComfortDelGro</i>
	Mr Surenter Singh A/L Teja Singh <i>SMRT Corporation Ltd</i>
Best Customer Service for Tourist Guiding	Ms Chin Hui Lin Juisse Genevieve <i>Tour East</i>
	Ms Karni Tomer <i>Wok 'n' Stroll</i>
	Ms Kirubakaran Keshini <i>Tour East</i>
	Ms Nur Widarni Binti Isnin <i>Woopa Travels Pte Ltd</i>

Experience Excellence (Leisure)	
Category	Finalist
Best Attraction Experience	Madame Tussauds Singapore <i>Merlin Entertainments</i>
	Night Safari <i>Wildlife Reserves Singapore</i>
	S.E.A. Aquarium™ (SEAA) <i>Resorts World Sentosa</i>
	Universal Studios Singapore™ <i>Resorts World Sentosa</i>
Best Dining Experience	CURATE <i>Resorts World Sentosa</i>
	Grignoter by Chef Justin Quek <i>JQ Concepts Limited</i>
	Stellar at 1 Altitude <i>1-Group</i>
Best Hotel Experience	SO Sofitel Singapore <i>AccorHotels Group</i>
	The Fullerton Hotel Singapore <i>The Fullerton Hotels</i>

	The Vagabond Club <i>Marriott International</i>
	The Warehouse Hotel <i>The Lo & Behold Group</i>
Best Nightspot Experience	1-Altitude <i>1-Group</i>
	CÉ LA VI Singapore CÉ LA VI
	Manhattan Bar <i>Regent Singapore, A Four Seasons Hotel</i>
	Smoke & Mirrors
	Zouk Singapore <i>Zouk Consulting Pte Ltd</i>
Best Shopping Experience	Kim Choo Holdings Pte Ltd
	The Shoppes at Marina Bay Sands <i>Marina Bay Sands</i>
	Suntec City
Best Tour Experience	Black & White Houses Tour <i>Jane's Singapore Tours</i>

	<p>Journeys to Hell™ – Death & the Afterlife in Haw Par Villa <i>Journeys Pte Ltd</i></p> <p>Next Generation Hawker Food Tour <i>Wok 'n' Stroll Pte Ltd</i></p> <p>Singapore After Dark: The Hidden Secrets <i>Monster Day Tours</i></p>
Best Leisure Event	<p>C3 Anime Festival Asia Singapore 2017 <i>SOZO Pte Ltd</i></p>
	<p>Singapore Festival of Fun 2017 <i>Magic Rock Pte Ltd</i></p>
	<p>STAR WARS DAY: MAY THE 4th BE WITH YOU Festival <i>Esprimo Pte Ltd</i></p>
	<p>Yayoi Kusama: Life is the Heart of a Rainbow Exhibition <i>National Gallery Singapore</i></p>
Exceptional Achievement – Best Leisure Event	<p>Halloween Horror Nights™ <i>Resorts World Sentosa</i> <i>for receiving the Best Leisure Event award for the past 3 consecutive years (2017, 2016, 2015)</i></p>
Experience Excellence (MICE)	
Category	Finalist
Best Association Conference Organiser	<p>IEEE Photonics Society Singapore Chapter <i>for CLEO-PR/OECC/PGC and PGSC 2017</i></p>



	<p>International Public Policy Association & Lee Kuan Yew School of Public Policy NUS <i>for International Conference on Public Policy 2017</i></p>
	<p>Ministry of Manpower Singapore, International Labour Organization and the International Social Security Association <i>for World Congress on Safety and Health at Work 2017</i></p>
	<p>The Meeting Lab Pte Ltd (PCO) <i>for Asian Pacific Society of Cardiology Congress 2017</i></p>
Best Business Event Service Provider	<p>ace:daytons direct (international) pte ltd <i>for ITB Asia 2017</i></p>
	<p>Jublia Pte Ltd <i>for Singapore FinTech Festival 2017</i></p>
	<p>Wildfire Entertainment <i>for USANA Asia Pacific Convention 2017</i></p>
Best Business Event Venue	<p>Grand Hyatt Singapore <i>for Future of Power Distribution by Schneider Electric</i></p>
	<p>Huone Events Hotel Singapore</p>
	<p>Resorts World at Sentosa Pte. Ltd. <i>for Tech Summit 2017 by Amazon Web Services</i></p>
	<p>Singapore EXPO and MAX Atria <i>for Singapore FinTech Festival 2017</i></p>



Best Exhibition Organiser	Asian Geographic Magazines Pte Ltd <i>for Asia Dive Expo (ADEX) 2017</i>
	OJ Events Pte Ltd <i>for Food Japan 2017</i>
	Monetary Authority Singapore, The Association of Banks in Singapore and SingEx Exhibitions Pte Ltd <i>for Singapore FinTech Festival 2017</i>
	UBM (Seatrade) and Singapore Maritime Foundation <i>for Sea Asia 2017</i>
Best Meetings /Incentives Organiser	Destination Asia Singapore <i>for Philips Asia Pacific Customer Event 2017</i>
	Shenzhen Shangpin Tour <i>for China Oppo Incentive Group</i>
	Summer Holidays <i>for BMW Investors Conference 2017</i>
Best Trade Conference Organiser	Singapore Association of Convention & Exhibition Organisers & Suppliers (SAECOS) <i>for Singapore MICE Forum 2017</i>
	Monetary Authority Singapore, The Association of Banks in Singapore and SingEx Exhibitions Pte Ltd <i>for Singapore FinTech Festival 2017</i>
	Unbound Innovations (Asia) Pte Ltd <i>for Innovfest Unbound 2017</i>



Exceptional Achievement – Best Business Event Venue	Marina Bay Sands Expo & Convention Centre <i>for receiving the Best Business Event Venue award for the past 3 consecutive years (2017, 2016, 2015)</i>
Enterprise Excellence	
Best Marketing Idea	A Universal Christmas at Universal Studios Singapore™ Resorts World Sentosa
	Blue-zilian Carnival <i>Jurong Bird Park</i>
	Bright Nights at Sentosa <i>Sentosa Development Corporation</i>
	Halloween Horror Nights™ 7 at Universal Studios Singapore™ Resorts World Sentosa
	Yayoi Kusama: Life is the Heart of a Rainbow Exhibition <i>National Gallery Singapore</i>
Best Business Innovation	Best Tours Pte Ltd
	Chan Brothers Travel Pte Ltd
	Changi Airport Group
	Marina Bay Sands
	M Social Singapore <i>Millennium & Copthorne International Limited</i>

**All listings are in alphabetical order as at 27 April 2018*

