

ANNEX A

The Singapore Tourism Awards 2017 Finalists and Recipients

Experience Excellence (Leisure)

Best Attraction Experience

- **Singapore Zoo, Wildlife Reserves Singapore (Recipient)**
- ArtScience Museum, Marina Bay Sands
- S.E.A. Aquarium™, Resorts World Sentosa

Best Dining Experience

- **Burnt Ends, Unlisted Collection (Recipient)**
- CUT by Wolfgang Puck, Marina Bay Sands
- Joël Robuchon Restaurant, Resorts World Sentosa

Best Hotel Experience

- **The Quincy Hotel, Far East Hospitality (Recipient)**
- hôtel vagabond
- One Farrer Hotel & Spa

Best Nightspot Experience

- **Manhattan, Regent Singapore, A Four Seasons Hotel (Recipient)**
- CÉ LA VI Singapore
- Smoke & Mirrors
- ZOUK SINGAPORE

Experience Excellence (Leisure)

Best Shopping Experience

- **Bynd Artisan (Recipient)**
- Rolex Marina Square, by Cortina Watch
- The Shoppes at Marina Bay Sands, Marina Bay Sands

Best Tour Experience

- **Disappearing Trades, Tribe (Recipient)**
- Makan Makan @ Kampong Glam, Wok 'n' Stroll – Culinary Adventures in Singapore
- Unity in Diversity, A+B Edu Tours and Travel Pte Ltd
- Walk with Our Ancestors, Tour East Singapore (1996) Pte Ltd

Best Leisure Event

- **Halloween Horror Nights® 6, Resorts World Sentosa (Recipient)**
- Anime Festival Asia Singapore, Sozo Pte Ltd
- Christmas Wonderland 2016 at Gardens by the Bay, Blue Sky Events Pte Ltd
- Singapore Night Festival, National Heritage Board

Experience Excellence (MICE)

Best Association Conference Organiser

- **Kranji Countryside Association, for 27th Commonwealth Agriculture Conference (Recipient)**
- International Society for Magnetic Resonance in Medicine (ISMRM), for ISMRM 24th Annual Meeting & Exhibition
- Siow's Clan Guild Association, for 10th Global Siow's Clan Symposium and 70th Siow's Clan Guild Association Anniversary

Best Business Event Service Provider

- **Ace:Daytons Direct Int'l Pte Ltd, for Singapore MICE Forum 2016 (SMF2016) (Recipient)**
- I-Promo Pte Ltd, for World Lottery Summit 2016
- Pico Art International Pte Ltd, for Singapore Airshow 2016

Best Business Event Venue

- **Marina Bay Sands Expo & Convention Centre (Recipient)**
- Grand Hyatt Singapore
- Resorts World Sentosa

Best Exhibition Organiser

- **UBM SES, for Food&HotelAsia2016 (FHA2016) (Recipient)**
- Aviation Week Network, for MRO Asia-Pacific Conference & Exhibition
- Reed Exhibitions, for Asia Pacific Maritime 2016
- SingEx Exhibitions Pte Ltd, for FinTech Conference and Exhibition 2016

Experience Excellence (MICE)

Best Meeting / Incentive Organiser

- **PMG Asia Pacific Pte Ltd, for Aruba APAC Atmosphere 2016 (Recipient)**
- Hong Thai Travel Services(s) Pte Ltd, for Eli Lily (China) Top Sales Performers Incentive Travel Programme 2016
- Unicity Singapore, for Global Convention 2016
- World Express Pte Ltd, for Morinda Incentive – Singapore 2016

Best Trade Conference Organiser

- **unbound, for InnovFest unbound 2016 (Recipient)**
- Halldale Group, for APATS 2016
- HRM Asia, for Smart Workforce Summit
- Millennial 20 20 Ltd, for Millennial 20/20

Best Business Event Champion

- **Assoc. Prof Chan Yew Weng (Recipient)**
Chairman of World Congress of Anaesthesiologists (WCA) 2024 Bid Committee
- **Mr Erik Juul-Mortensen (Recipient)**
President of Tax Free World Association (TFWA)

Exceptional Achievement

- **Kingsmen Exhibits Pte Ltd (Recipient)**, for receiving the Best Business Event Service Provider award for the past 3 consecutive years (2016, 2015, 2014)

ENTERPRISE EXCELLENCE

Best Marketing Idea

- **Halloween Horror Nights® 6 - Darkness Within, Resorts World Sentosa (Recipient)**
- Front Row 2016, The Shoppes at Marina Bay Sands
- Zoo-rassic Park: Back to Save the Future, Wildlife Reserves Singapore

Best Business Innovation

- **Robie, The New Housekeeping Wizard, UE Park Avenue International Pte Ltd (Recipient)**
- eTravelAdvisor Mobile Application and Quote, Book & Go eCommerce Platform, Chan Brothers Travel Pte Ltd
- Dynasty Travel Mobile Concierge, Dynasty Travel
- Warehouse Management System, Marina Bay Sands

CUSTOMER SERVICE

Best Customer Service for Attractions

- **Mr Muhammad Aizuddin Bin Abdul Halim, Adventure Cove Waterpark, Resorts World Sentosa (Recipient)**
- Ms Caroline Beverly Seah, National Gallery Singapore
- Mr Jummy Png Chong Seng, Universal Studios Singapore, Resorts World Sentosa
- Ms Nur Afiqa Binte Abdul Razak, KidZania Singapore

Best Customer Service for Food & Beverage

- **Ms Princess May Macatangay Cordero, The Clifford Pier, The Fullerton Bay Hotel (Recipient)**
- Ms Go, Jacqueline Reyes, RISE Lounge, Marina Bay Sands
- Mr Mohamed Azlam S/O Abdul Kadir, Mitzo Restaurant & Bar, Grand Park Orchard

Best Customer Service for Hotels

- **Mr Prakash S/O C Raman, Shangri-La's Rasa Sentosa Resort & Spa, Singapore (Recipient)**
- Mr Edward Chew, Shangri-La Hotel, Singapore
- Ms Saraswathy D/O Selvaraja Vinayakam, Amara Singapore
- Mr Yugeneshwaran Chandrashakern, Hard Rock® Hotel Singapore, Resorts World Sentosa

Best Customer Service for Nightspots

- **Mr Rashidi Bin Jamia'an (Ryan), Bar Canary, Grand Park Orchard (Recipient)**
- Ms Iizumi Akemi, 1-Altitude
- Mr K Vigneshwaran, Post Bar, The Fullerton Hotel Singapore

CUSTOMER SERVICE

Best Customer Service for Retail

- **Mr Andy Tann Aik Huat, Hermes Singapore Retail Pte Ltd (Recipient)**
- Ms Chai Yong Hua, Grace, Bynd Artisan
- Mr Muhammad Faizal Bin Merman, Dolce & Gabbana Singapore Pte Ltd
- Ms Vivian Cheng Mun Har, Aspial-Lee Hwa Jewellery Pte Ltd

Best Customer Service for Tourist Guiding

- **Mr Darren Goh Chin Teck (Recipient)**
- Ms Chen Ching Wen Karen
- Ms Florence Veronica Minjoot
- Ms Goh Li Lian Jane

Best Customer Service for Transport

- **Ms Katijah Bte Sarbu, SMRT Trains Ltd (Recipient)**
- Mr Chia Boon Siong, SMRT Buses Ltd
- Mr Seah Kian Chye, SMRT Buses Ltd

** All listings are in alphabetical order.*

SPECIAL RECOGNITION

Special Recognition

- **Mr Vincent Tan, Founder and Managing Director, Select Group**

TOP AWARDS

Lifetime Achievement for Outstanding Contribution to Tourism

- **Mrs Janet Tan-Collis, President of Singapore Association of Convention and Exhibition Organisers and Suppliers (SACEOS)**

Breakthrough Contribution to Tourism

- **MICHELIN Guide Singapore - Robert Parker Wine Advocate & Michelin Asia Pacific Pte Ltd**

Outstanding Tourism Entrepreneur

- **Mr Wee Teng Wen, Managing Partner, The Lo & Behold Group**
- **Mr Daniel He, Co-Founder, The Lo & Behold Group**