

## The Singapore Tourism Awards 2018 Finalists and Recipients

### Experience Excellence (Leisure)

#### Best Attraction Experience

- **Night Safari, Wildlife Reserves Singapore (Recipient)**
- Madame Tussauds Singapore, Merlin Entertainments
- S.E.A. Aquarium™, Resorts World Sentosa
- Universal Studios Singapore™, Resorts World Sentosa

#### Best Dining Experience

- **CURATE, Resorts World Sentosa (Recipient)**
- Grignoter by Chef Justin Quek
- Stellar at 1 Altitude, 1-Group

#### Best Hotel Experience

- **The Warehouse Hotel, The Lo & Behold Group (Recipient)**
- SO Sofitel Singapore, AccorHotels Group
- The Fullerton Hotel Singapore, The Fullerton Hotels
- The Vagabond Club, Marriott International

#### Best Nightspot Experience

- **Manhattan Bar, Regent Singapore, A Four Seasons Hotel (Recipient)**
- CÉ LA VI Singapore
- 1-Altitude, 1-Group
- Smoke & Mirrors
- Zouk Singapore, Zouk Consulting Pte Ltd

## Experience Excellence (Leisure)

### Best Shopping Experience

- **The Shoppes at Marina Bay Sands, Marina Bay Sands (Recipient)**
- Kim Choo Holdings Pte Ltd
- Suntec City

### Best Tour Experience

- **Black & White Houses Tour, Jane's Singapore Tours (Recipient)**
- Journeys to Hell™ – Death & the Afterlife in Haw Par Villa, Journeys Pte Ltd
- Next Generation Hawker Food Tour, Wok 'n' Stroll Pte Ltd
- Singapore After Dark: The Hidden Secrets, Monster Day Tours

### Best Leisure Event

- **STAR WARS DAY: MAY THE 4th BE WITH YOU Festival, Esprimo Pte Ltd (Recipient)**
- C3 Anime Festival Asia Singapore 2017, SOZO Pte Ltd
- Singapore Festival of Fun 2017, Magic Rock Pte Ltd
- Yayoi Kusama: Life is the Heart of a Rainbow Exhibition, National Gallery Singapore

### Exceptional Achievement – Best Leisure Event

- **Halloween Horror Nights™, Resorts World Sentosa, for receiving the Best Leisure Event award for the past 3 consecutive years (2017, 2016, 2015)**

## Experience Excellence (MICE)

### Best Association Conference Organiser

- **IEEE Photonics Society Singapore Chapter, for CLEO-PR/OECC/PGC and PGSC 2017 (Recipient)**
- International Public Policy Association & Lee Kuan Yew School of Public Policy NUS, for International Conference on Public Policy 2017
- Ministry of Manpower Singapore, International Labour Organization and the International Social Security Association, for World Congress on Safety and Health at Work 2017
- The Meeting Lab Pte Ltd (PCO), for Asian Pacific Society of Cardiology Congress 2017

### Best Business Event Service Provider

- **Jublia Pte Ltd, for Singapore FinTech Festival 2017 (Recipient)**
- ace:daytons direct (international) pte ltd, for ITB Asia 2017
- Wildfire Entertainment, for USANA Asia Pacific Convention 2017

### Best Business Event Venue

- **Singapore EXPO and MAX Atria for Singapore FinTech Festival 2017 (Recipient)**
- Grand Hyatt Singapore, for Future of Power Distribution by Schneider Electric
- HUONE Events Hotel Singapore
- Resorts World at Sentosa Pte. Ltd for Tech Summit 2017 by Amazon Web Services

### Best Exhibition Organiser

- **Asian Geographic Magazines Pte Ltd for Asia Dive Expo (ADEX) 2017 (Recipient)**
- OJ Events Pte Ltd, for Food Japan 2017
- Monetary Authority of Singapore, The Association of Banks in Singapore and SingEx Exhibitions Pte Ltd for Singapore FinTech Festival 2017
- UBM (Seatrade) and Singapore Maritime Foundation, for Sea Asia 2017

## Experience Excellence (MICE)

### Best Meetings / Incentives Organiser

- **Destination Asia Singapore, for Philips Asia Pacific Customer Event 2017 (Recipient)**
- Century Holiday International Travel Service Singapore Pte Ltd, for China Oppo Incentive Group
- Summer Holidays, for BMW Investors Conference 2017

### Best Trade Conference Organiser

- **Monetary Authority of Singapore, The Association of Banks in Singapore and SingEx Exhibitions Pte Ltd, for Singapore FinTech Festival 2017 (Recipient)**
- Singapore Association of Convention & Exhibition Organisers & Suppliers (SAECOS) for Singapore MICE Forum 2017
- Unbound Innovations (Asia) Pte Ltd, for Innovfest Unbound 2017

### Exceptional Achievement – Best Business Event Venue

- **Marina Bay Sands Expo & Convention Centre, for receiving the Best Business Event Venue award for the past 3 consecutive years (2017, 2016, 2015)**

### Best Business Event Champion

- **Mr Chew Ghim Bok  
Singapore's Bid Chair for the Rotary International Convention 2024**

## ENTERPRISE EXCELLENCE

### Best Marketing Idea

- **Yayoi Kusama: Life is the Heart of a Rainbow Exhibition, National Gallery Singapore (Recipient)**
- A Universal Christmas at Universal Studios Singapore™, Resorts World Sentosa
- Blue-zilian Carnival, Jurong Bird Park
- Bright Nights at Sentosa, Sentosa Development Corporation
- Halloween Horror Nights™ 7 at Universal Studios Singapore™, Resorts World Sentosa

### Best Business Innovation

- **Changi Airport Group (Recipient)**
- **M Social Singapore, Millennium & Copthorne International Limited (Recipient)**
- Best Tours Pte Ltd
- Chan Brothers Travel Pte Ltd
- Marina Bay Sands

## CUSTOMER SERVICE

### Best Customer Service for Attractions

- **Mr Emmey Mohamed Bin Nenpari, Night Safari, Wildlife Reserves Singapore (Recipient)**
- Mr Chandran A/L V P Kunhikannan, Night Safari, Wildlife Reserves Singapore
- Ms Jasmin Tan Xueting, Universal Studios Singapore™, Resorts World Sentosa
- Ms Low Susie, Universal Studios Singapore™, Resorts World Sentosa

### Best Customer Service for Food & Beverage

- **Mr Kok Chee Wai, Syun, Resorts World Sentosa (Recipient)**
- Ms Espino Arleen Madlangbayan, Alligator Pear
- Mr Joshua Ng, Min Jiang @ One North
- Ms Marilou Santiago, CUT by Wolfgang Puck

### Best Customer Service for Hotels

- **Mr Yugenewaran Chandrashakern, Hard Rock® Hotel Singapore, Resorts World Sentosa (Recipient)**
- Ms Quiambao Anne Rose Herrera, Village Hotel Katong, Far East Hospitality
- Ms Sim Jia Xuan, Amoy Hotel, Far East Hospitality
- Mr Tham Tuck Wah, Regent Singapore, A Four Seasons Hotel

### Best Customer Service for Nightspots

- **Ms Liza Binte Bakar, CÉ LA VI Singapore (Recipient)**
- Mr Chong Wee Chean, 1-Altitude
- Mr Paul Raj Elias, CÉ LA VI Singapore
- Mr Saleem Shah Bin Sultan Ibrahim, 1-Altitude

## CUSTOMER SERVICE

### Best Customer Service for Retail

- **Ms Krishnavane D/O S.K. Rajoo, Orchard Central (Recipient)**
- Ms Huang Shuxian (Christine), Marina Bay Sands
- Mr Goh Ban Leng (Jordan), Aspial-Lee Hwa Jewellery Singapore Pte Ltd
- Mr Goh Chong Huat, Aspial-Lee Hwa Jewellery Singapore Pte Ltd

### Best Customer Service for Transport

- **Mr Lye Kwong Yuen (Gregory), ComfortDelGro (Recipient)**
- Ms Grace Lim Puay Kiang, Go-Ahead Singapore
- Mr Koh Hui Chong (William), SMRT Corporation Ltd
- Mr Surenter Singh A/L Teja Singh, SMRT Corporation Ltd

### Best Customer Service for Tourist Guiding

- **Ms Chin Hui Lin Juisse Genevieve, Tour East (Recipient)**
- Ms Karni Tomer, Wok 'n' Stroll
- Ms Kirubakaran Keshini, Tour East
- Ms Nur Widarni Binti Isnin, Woopa Travels Pte Ltd

\* All listings are in alphabetical order.

## SPECIAL RECOGNITION

### Special Recognition

- **JTB Corporation**
- **ION Orchard**

## TOP AWARD

### Lifetime Achievement for Outstanding Contribution to Tourism

- **Dr. Kiat W. Tan, Founding Chief Executive Officer, National Parks Board and Gardens By the Bay**