

Annex A
List of Singapore Tourism Awards Finalists

| Award | Organiser | Event |
|---------------------------------------|---|--|
| Best Association Conference Organiser | YPO | YPO Edge Singapore 2018 |
| | Ace:Daytons Direct (International) Pte Ltd, Royal College of Obstetricians and Gynaecologists & Obstetrical & Gynaecological Society of Singapore | RCOG World Congress 2018 |
| | The International Society of Ultrasound in Obstetrics and Gynecology | 28 th World Congress on Ultrasound in Obstetrics and Gynecology |
| Best Meetings/Incentives Organiser | Resorts World Sentosa | Amway India Incentive Movement |
| | SDQ International Productions Pte Ltd | China Taiping Insurance 80 th Anniversary Events |
| | SDQ International Productions Pte Ltd | Springs Capital Gala Meeting 2018 |
| | World Express | Infineon FAST 2018 |
| Best Business Event Venue Experience | MCI Group Asia Pacific | ISS Global Leadership Conference Dinner at Lau Pa Sat |
| | Singapore Expo and MAX Atria | Singapore FinTech Festival 2018 |
| | Resorts World Sentosa | Amway India Incentive Movement |
| Best Business Event Service Provider | Andaz Singapore | MICE & Event Experience Training 2018 (MEET 2018) |
| | Pacific World Singapore | International Partners Conference 2018 at Clifford Pier |
| | Jublia | World Cities Summit 2018 |
| Best Exhibition Organiser | Sino Elite MICE Services | 3M China BCG Annual Event 2018 |
| | SingEx Exhibitions and International Partner: Deutsche Messe | Industrial Transformation ASIA-PACIFIC 2018 |
| | SingEx Exhibitions, Monetary Authority of Singapore, The Association of Banks in Singapore | Singapore FinTech Festival 2018 |
| | Informa Plc. | Vitafoods Asia |

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| Best Trade Conference Organiser | Monetary Authority of Singapore, The Association of Banks in Singapore, SingEx Exhibitions | Singapore FinTech Festival 2018 |
| | Unbound Innovations (Asia) Pte Ltd | Innovfest Unbound 2018 |
| | Singapore Association of Convention & Exhibition Organisers & Suppliers (SACEOS) | SMF 2018 |

| Award | Organisation |
|-------------------------------|---|
| Best Shopping Mall Experience | The Shoppes at Marina Bay Sands |
| | ION Orchard |
| | VivoCity |
| Best Retail Store Experience | LUMINE SINGAPORE |
| | Nomadx |
| | TANGS |
| | LEGO® Certified Stores (Bricks World) |
| | Benjamin Barker (VivoCity) |
| Best Tour Experience | Singapore 1920s: Trails of Tan Ah Huat, Let's Go Tour Singapore |
| | The Jewish Heritage of Singapore, Jane's Singapore Tours |
| | The Art of Chinese Teochew Opera, Xperience DMC Pte Ltd |
| | Singapore In A Nutshell by Singapore Sidecars, Triquetra.sg |
| Best Dining Experience | Les Amis |
| | Nouri |
| | Restaurant Labyrinth |
| | Odette |
| | JAAN |
| Best Hotel Experience | Andaz Singapore |
| | Ascott Orchard Singapore |
| | Tree Top Loft, Resorts World Sentosa |
| | JW Marriott Singapore South Beach |
| Best Attraction Experience | ArtScience Museum, Marina Bay Sands |
| | Gardens by the Bay |
| | S.E.A. Aquarium, Resorts World Sentosa |
| | National Gallery Singapore |
| | Singapore Zoo, Wildlife Reserves Singapore |
| Best Nightspot Experience | 1-Altitude |
| | Manhattan |
| | NINETEEN80 |
| | Smoke & Mirrors |

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| | Zouk Singapore |
| Best Leisure Event | C3 Anime Festival Asia Singapore 2018, SOZO Pte Ltd |
| | Marvel Studios: Ten Years of Heroes Exhibition, SPACElogic Pte Ltd |
| | Universal Studios Singapore - A Universal Christmas, Resorts World Sentosa |
| | Rainforest Lumina, Singapore Zoo |
| | The 50 Cents Fest, Chinatown Food Street, Select Group |
| Best Marketing Idea | Sentosa Sandsation: MARVEL Edition, Sentosa Development Corporation |
| | Universal Studios Singapore - Halloween Horror Nights 8, Resorts World Sentosa |
| | ArtScience Museum - Art from the Streets, Marina Bay Sands |
| | Reserved For You, Marina Bay Sands |
| | Singapore Startover, Accor |
| Best Business Innovation | GlobalTix Ticketing Solution, Globaltix Pte Ltd |
| | Vouch's Digital Concierge, Vouch SG Pte Ltd |
| | Automated Check-in System, Swissotel The Stamford, Singapore |
| | AI-enabled Asset Performance Management (APM), Evercomm Singapore |

| Award | Nominee | Organisation |
|---|----------------------------------|--|
| Customer Service Excellence for Attractions | Mohamed Farham Bin Mohamed Noh | Sentosa Leisure Management Pte Ltd |
| | Jeslyn Ng Qiaoyin | Resorts World Sentosa |
| | Vembu D/O Perumalsamy | Gardens by the Bay |
| | Soh Yew Hoe Ken | Resorts World Sentosa |
| Customer Service Excellence for Hotels | Hussain Khan Bin Omar Khan | Shangri-La Hotel Limited |
| | Quiambao Anne Rose Herrera | Village Hotel Katong - Far East Organization |
| | Cherly Chang Shian Wei | Fairmont Singapore, RC Hotels Pte Ltd |
| | Loh Weh Leong Leonard | Marina Bay Sands |
| Customer Service Excellence for F&B | Senthil Kumaran Palanisamy | Rise Restaurant, Marina Bay Sands |
| | Teh Yau Heng | Feng Shui Inn, Resorts World Sentosa |
| | Nirmala Raja Manikam | Fratelli Pizzeria, Resorts World Sentosa |
| | Gupta Sandeep Kumar | CÉ LA VI Restaurant and SkyBar, Iconic Locations Singapore Pte Ltd |
| Customer Service Excellence for Nightspots | Hou Lin Hui | Loof Pte Ltd |
| | Winjan Nuyda Grageda | CÉ LA VI Restaurant and SkyBar, Iconic Locations Singapore Pte Ltd |
| | Muhammad Danish Bin Don Harriman | 1-Altitude Rooftop Gallery & Bar, Synergyinthesky Pte Ltd |

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| | German Jose Jimenez Navas | 1-Altitude Rooftop Gallery & Bar, Synergyinthesky Pte Ltd |
| Customer Service Excellence for Retail | Garza Juvy Salen | MBS Retail Management Company Pte Ltd |
| | Leong Lin Poh, Lisa | Robinson & Co. (Singapore) Pte Ltd |
| | Muhammad Arie Nasir | Universal Studios Store, Resorts World Sentosa |
| Customer Service Excellence for Transport | Gowri D/O Veren | SMRT Trains Ltd |
| | Ganesan A/L Gunasekaran | SMRT Buses Ltd |
| | Chow Hon Yuen | SMRT Buses Ltd |
| | Nevin Sebastian S Selvaraju | SMRT Buses Ltd |
| Customer Service Excellence for Tourist Guiding | Koh Byron Jevan | Lionheartlanders Pte Ltd |
| | Goh Zhen Yu (Colin) | Monster Day Tours, Woopa Travels Pte Ltd |
| | Phua Ai Lian (Kristie) | N.A. (Freelancer) |
| | Kyanta Hidayat (Yap) | Monster Day Tours, Woopa Travels Pte Ltd |