

**ANNEX A**

**The Singapore Tourism Awards 2024 Finalists and Recipients**

<b>Customer Service Excellence</b>	
Customer Service Excellence for Attractions	<b>Hiwaashini D/O Sivakumar</b> <i>Guest Service Officer, Mandai Wildlife Group</i>
	<b>Nazeera Parveen</b> <i>Guest Service Officer, Mandai Wildlife Group</i>
	<b>Nur Ilyiani Binte Razali</b> <i>Supervisor, Sentosa Development Corporation</i>
	<b>Pugunes Visvanathan (Recipient)</b> <i>Senior Ticketing Host, Sentosa Development Corporation</i>
Customer Service Excellence for Food and Beverage	<b>Chen Ya-Ting Cynthia (Recipient)</b> <i>F&amp;B Captain, Verandah Rooftop Rotisserie at Momentus Hotel Alexandra</i>
	<b>Christian Aguirre Alejar</b> <i>Assistant Manager, RISE (Marina Bay Sands)</i>
	<b>Kamble Meet Shrirang</b> <i>Senior Supervisor, Bedrock Origin (Commonwealth Concepts)</i>
	<b>Muhammad Danish Bin Don Harriman</b> <i>Assistant Cafe Manager, Wildseed Cafe at The Alkaff Mansion</i>
Customer Service Excellence for Hotels	<b>Ian Pereira (Recipient)</b> <i>Director of Guest Services, Fairmont Singapore &amp; Swissôtel The Stamford</i>
	<b>Jason Teo Chee Nguan</b> <i>Banquet Operations Manager, Shangri-la Hotel</i>
	<b>Magendra Berdayah</b> <i>Assistant Chief Concierge, Hilton Singapore Orchard</i>
	<b>Maria Bettina Dela Cruz Balatbat</b> <i>Guest Services Ambassador II, PARKROYAL COLLECTION Pickering, Singapore</i>

Customer Service Excellence for Nightspots	<b>Chelvakumaran Ulaganathan (Recipient)</b> <i>Day Club Manager, 1-Altitude Coast (1-Group)</i>
	<b>Mohammad Azmanudeen</b> <i>Outlet Manager, Topsy Unicorn Beach Club (Topsy Collective)</i>
	<b>Nur Hairinni Binte Rosli</b> <i>Supervisor, Topsy Unicorn Beach Club (Topsy Collective)</i>
	<b>Uthay Kumar Manikam</b> <i>Club Manager, Yang Club Singapore</i>
Customer Service Excellence for Retail	<b>Antonette Pedrosa Sun (Recipient)</b> <i>Executive I, Retail Operations, Resorts World Sentosa</i>
	<b>Lina Jiang</b> <i>Senior Guest Service Agent, Marina Bay Sands</i>
	<b>Liwan Wai Yin Keivin</b> <i>Sales Executive, Chow Tai Fook Jewellery Singapore Pte. Ltd.</i>
	<b>Wong Kok Jian (Alvin)</b> <i>Lead II, Retail Operations, Resorts World Sentosa</i>
Customer Service Excellence for Tourist Guiding	<b>Lily Lee Poh Kim</b> <i>Tourist Guide, Monster Day Tours</i>
	<b>Lim Si Wei (Recipient)</b> <i>Tourist Guide, Monster Day Tours</i>
	<b>Melvyn Yap</b> <i>Tourist Guide, Freelance</i>
	<b>Yashodhara D/O Dhoraisingam</b> <i>Tourist Guide, Monster Day Tours</i>

<b>Experience Excellence (Leisure)</b>	
Outstanding Attraction Experience	<b>Gardens by the Bay</b>
	<b>HyperDrive</b>
	<b>LKY: The Experience</b>
	<b>Mandai Wildlife Reserve (Recipient)</b>
Outstanding Tour Experience	<b>Fort Siloso Night Experience</b> <i>by Tour East Singapore (1996) Pte Ltd</i>
	<b>Geylang Adventures</b> <i>by Citizen Adventures</i>
	<b>Katong Dreaming - A Musical Tour</b> <i>by Betel Box - The Real Singapore Tours</i>
	<b>Rooftop Farm Experience (Recipient)</b> <i>by The Sundowner Nature Experience Centre</i>
Outstanding Hotel Experience	<b>Hilton Singapore Orchard (Recipient)</b>
	<b>Pan Pacific Orchard</b>
	<b>The Barracks Hotel Sentosa</b>
	<b>The Outpost Hotel Sentosa</b>
Outstanding Dining Experience	<b>CUT by Wolfgang Puck</b>
	<b>Marguerite (Recipient)</b>
	<b>Osteria Mozza</b>
	<b>Rempapa</b>
Outstanding Retail Experience	<b>Food Folks @ Lau Pa Sat</b>
	<b>HYSES Heritage</b>
	<b>Jewel Changi Airport</b>
	<b>The Shoppes at Marina Bay Sands (Recipient)</b>
	<b>1-Arden Bar</b>

Outstanding Nightspot Experience	<b>Manhattan Bar, Conrad Singapore Orchard</b>
	<b>MARQUEE Singapore (Recipient)</b>
	<b>Tipsy Unicorn Beach Club</b>
Outstanding Wellness Experience	<b>Jewel Changi Airport</b>
	<b>Raffles Hotel Singapore</b>
	<b>Trapeze Rec. Club</b>
	<b>XIU Nature Connections (Recipient)</b>
Outstanding Leisure Event	<b>Anime Festival Asia (Recipient)</b> <i>by SOZO Pte Ltd</i>
	<b>Christmas Wonderland</b> <i>by Blue Sky Events</i>
	<b>Light To Night Singapore</b> <i>by National Gallery Singapore</i>
	<b>S.E.A. Aquarium - A Christmas OddySea</b> <i>by Resorts World Sentosa</i>
	<b>Sneaker Con S.E.A</b> <i>by The O4 Company</i>
	<b>Universal Studios Singapore - Halloween Horror Nights</b> <i>by Resorts World Sentosa</i>

<b>Experience Excellence (MICE)</b>	
Outstanding Event Venue Experience (MICE)	<b>Hilton Singapore Orchard</b>
	<b>Ocean Gallery (S.E.A. Aquarium, Resorts World Sentosa)</b>
	<b>Raffles City Convention Centre</b>
	<b>Sentosa Island (Recipient)</b>
	<b>Singapore EXPO</b>
Outstanding Event Organiser (MICE)	<b>Closerstill Media</b>
	<b>Constellar Exhibitions Pte Ltd (Recipient)</b>
	<b>International Conference Services Pte Ltd</b>
	<b>Triumph Group International Singapore</b>
Outstanding Business Event	<b>25<sup>th</sup> World Congress of Dermatology 2023 (Recipient)</b> <i>By Dermatological Society of Singapore</i>
	<b>gamescom asia</b> <i>by Koelnmesse Pte Ltd</i>
	<b>Gastech Exhibition &amp; Conference</b> <i>by dmg events</i>
	<b>Global Partner Summit 2023</b> <i>by Trip.com Group</i>

<b>Enterprise Excellence</b>	
Outstanding Achievement in Sustainability	<b>Gardens by the Bay (Recipient)</b>
	<b>PARKROYAL COLLECTION Marina Bay, Singapore</b>
	<b>PARKROYAL COLLECTION Pickering, Singapore</b>
	<b>Resorts World Sentosa</b>
Outstanding Business Innovation	<b>Jublia</b>
	<b>PARKROYAL COLLECTION Pickering, Singapore (Recipient)</b>
	<b>Seek Sophie</b>
	<b>Trip.com Group</b>
Outstanding Marketing Idea	<b>A World of Festivals</b> <i>Marina Bay Sands</i>
	<b>Brand Marketing Collab</b> <i>The Intan House Museum</i>
	<b>Moments of More</b> <i>Grand Hyatt Singapore</i>
	<b>Take Off to Paradise (Recipient)</b> <i>Mandai Wildlife Group</i>

\* All listings are in alphabetical order.