

ANNEX A

The Singapore Tourism Awards 2016 Finalists and Recipients

Experience Excellence (Leisure)

Best Attraction Experience

- **National Gallery Singapore (Recipient)**
- ArtScience Museum, Marina Bay Sands
- Gardens by the Bay
- Universal Studios Singapore[®], Resorts World Sentosa

Best Dining Experience

- **Odette, The Lo & Behold Group (Recipient)**
- Restaurant ANDRÉ
- Stellar at 1-Altitude
- Waku Ghin, Marina Bay Sands

Best Hotel Experience

- **The St. Regis Singapore (Recipient)**
- AMOY, Far East Hospitality
- Capella Singapore
- Shangri-La's Rasa Sentosa Resort & Spa, Singapore

Best Nightspot Experience

- **CÉ LA VI Singapore (Recipient)**
- 1-Altitude
- Loof, The Lo & Behold Group
- ZOUK SINGAPORE

Experience Excellence (Leisure)

Best Shopping Experience

- **DFS Wine & Spirits Duplex, DFS Group (Recipient)**
- In Good Company
- Robinson & Co. (Singapore) Pte Ltd
- The Shoppes at Marina Bay Sands, Marina Bay Sands

Best Tour Experience

- **The Intan Signature Tea Experience, The Intan (Recipient)**
- Makan Makan – Let's Eat, A+B Edu Tours and Travel Pte Ltd
- Through Fog & Fire, The Battle for Singapore, 1942™, Journeys Pte Ltd
- Wet Market Adventure & Hawker Centre Discovery, Wok 'n' Stroll – Culinary Adventures in Singapore

Best Leisure Event

- **Halloween Horror Nights 5, Resorts World Sentosa (Recipient)**
- Christmas Wonderland 2015 at Gardens by the Bay, Blue Sky Events Pte Ltd
- Epicurean Market 2015, Marina Bay Sands
- Laneway Festival Singapore 2015, Chugg Entertainment Group Pte Ltd

Experience Excellence (MICE)

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Best Association Conference Organiser

- **World Confederation for Physical Therapy (WCPT) for WCPT World Congress 2015 (Recipient)**
- MCI Group Asia Pacific Pte Ltd *for* ESMO Asia 2015
- Kenes MP Asia *for* Asian-Pacific Hepato-Pancreato-Biliary Association
- SWIFT *for* Sibos 2015

Best Business Event Service Provider

- **Kingsmen Exhibits Pte Ltd for Gastech Conference & Exhibition 2015 (Recipient)**
- Congress Rental Pte Ltd *for* IISS Shangri-La Dialogue 2015
- MP International *for* Singapore Summit 2015

Best Business Event Venue

- **Marina Bay Sands (Recipient)**
- S.E.A. Aquarium, Resorts World Sentosa
- Suntec Singapore
- The Ritz-Carlton, Millenia Singapore

Best Exhibition Organiser

- **Tax Free World Association (TFWA) for TFWA Asia Pacific Exhibition & Conference 2015 (Recipient)**
- dmg :: events (Global Energy) *for* Gastech 2015
- Messe Berlin Singapore *for* ITB Asia 2015

Experience Excellence (MICE)

Best Meeting / Incentive Organiser

- **Forever Living Products and Marina Bay Sands *for* Forever Living Global Rally 2015 (Recipient)**
- MCI Group Asia Pacific Pte Ltd *for* Unite Singapore Jeunesse Expo 2015
- World Express Pte Ltd *for* International Pipe Line & Offshore Contractors Association (IPLOCA) – 49th Annual Convention

Best Trade Conference Organiser

- **Koelnmesse Pte Ltd *for* EmTech Singapore 2015 (Recipient)**
- Northstar Travel Group *for* WIT 2015 Conference
- RSA[®] Conference *for* RSA[®] Conference 2015 Asia Pacific & Japan
- unbound *for* InnovFest unBound 2015

Best Business Event Champion

- **Mr Charlie Chan**
Lions Club International Director (2014-2016)
- **Mr Henre Tan**
Past Lions Clubs International District Governor (2007 – 2008)

ENTERPRISE EXCELLENCE

Best Marketing Idea

- **Experiential Marketing *by* Lloyd's Inn (Recipient)**
- Next Jen *by* Hotel Jen Tanglin Singapore
- Halloween Horror Nights 5 *by* Universal Studios Singapore®, Resorts World Sentosa
- At Singapore Airlines, No Details Is Too Small *by* Singapore Airlines

Best Business Innovation

- **BeMyGuest Pte Ltd *for* Travel Technology for Activities, Tours and Attractions (Recipient)**
- Marina Bay Sands *for* Environmental Sustainability
- One Farrer Hotel & Spa *for* Advancing Through Innovation in Service, Manpower & Technology
- UOB Travel Planners Pte Ltd *for* Travel Mobility System

CUSTOMER SERVICE

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Best Customer Service for Attractions

- **Mr Loke Chee Meng, National Gallery Singapore (Recipient)**
- Ms Nanna Ervinna Soh, Sentosa Leisure Management Pte Ltd
- Ms Susie Low, Universal Studios Singapore[®], Resorts World Sentosa

Best Customer Service for Food & Beverage

- **Mr Mark Anthony Cacal, Adrift by David Myers, Marina Bay Sands (Recipient)**
- Ms Candy Cha Booi Cheng, Tung Lok Group
- Mr Kok Chee Wai, Syun, Resorts World Sentosa
- Mr Sanjaya Kumar Nayak, Raffles Courtyard

Best Customer Service for Hotels

- **Mr Jegatheeswaran Perumal, Hard Rock Hotel[®], Resorts World Sentosa (Recipient)**
- Mr Azkhairulzafie Bin Azman, Equarius Hotel[™], Resorts World Sentosa
- Ms Fadillah Binte Nazeri, PARKROYAL on Beach Road

Best Customer Service for Nightspots

- **Mr Wan Fazlyn Bin Samad, ZOUK SINGAPORE (Recipient)**
- Mr Racoma Erwin Quebrado, 1-Altitude
- Mr Calvin Tan Wei Sern, Post Bar, The Fullerton Hotel Singapore

CUSTOMER SERVICE

Best Customer Service for Retail

- **Mr Ahmed Naveed Khan, The Shoppes at Marina Bay Sands (Recipient)**
- Ms Chloe Loo, Goldheart Jewellery (Tampines Mall)
- Ms Ng Mui Leng, Lee Hwa Jewellery (ION Orchard)
- Mr Solitario Marvin John Santillan, Metro (Private) Limited

Best Customer Service for Tourist Guiding

- **Ms Cindy Tay Siew Choo (Recipient)**
- Ms Catherine Ross
- Mr Dick Ong
- Mr Rayney Tan

Best Customer Service for Transport

- **Mr Yap Eng Meng, SMRT Taxis Pte Ltd (Recipient)**
- Ms Rosenani Bte Salleh, SMRT Trains Ltd
- Mr Weng Dianlai, Comfort Transportation Pte Ltd

SPECIAL RECOGNITION

Special Recognition

- **Mr Rajakumar Chandra, Chairman of Little India Shopkeepers & Heritage Association (LISHA)**
- **Ms Carolyn Kan & Ms Lynette Lee, Keepers**
- **Mr Arthur Kiong, Far East Hospitality Group**

TOP AWARDS

Breakthrough Contribution to Tourism

- **National Gallery Singapore**

** All listings are in alphabetical order.*