

ANNEX A – LIST OF SINGAPORE TOURISM AWARDS 2019 FINALISTS AND RECIPIENTS

Award	Recipient
Lifetime Achievement for Outstanding Contribution to Tourism	Violet Oon
Breakthrough Contribution to Tourism	Genting Cruise Lines
Special Recognition	Chinatown Food Street by Select Group
	Food&HotelAsia (FHA) by UBM Singapore
	Loh Lik Peng
Best Business Event Champion	Amy Lim

Award	Organiser	Event	Remarks
Best Association Conference Organiser	YPO	YPO Edge Singapore 2018	
	Ace:Daytons Direct (International) Pte Ltd, Royal College of Obstetricians and Gynaecologists & Obstetrical & Gynaecological Society of Singapore	RCOG World Congress 2018	Recipient
	The International Society of Ultrasound in Obstetrics and Gynecology	28 th World Congress on Ultrasound in Obstetrics and Gynecology	
Best Meetings/Incentives Organiser	Resorts World Sentosa	Amway India Incentive Movement	Recipient
	SDQ International Productions Pte Ltd	China Taiping Insurance 80 th Anniversary Events	
	SDQ International Productions Pte Ltd	Springs Capital Gala Meeting 2018	
	World Express	Infineon FAST 2018	
	MCI Group Asia Pacific	ISS Global Leadership Conference Dinner at Lau Pa Sat	
Best Business Event Venue Experience	Singapore EXPO and MAX Atria	Singapore FinTech Festival 2018	Recipient
	Resorts World Sentosa	Amway India Incentive Movement	
	Andaz Singapore	MICE & Event Experience Training 2018 (MEET 2018)	

Best Business Event Service Provider	Pacific World Singapore	International Partners Conference 2018 at Clifford Pier	
	Jublia	World Cities Summit 2018	Recipient
	Sino Elite MICE Services	3M China BCG Annual Event 2018	
Best Exhibition Organiser	SingEx Exhibitions and International Partner: Deutsche Messe	Industrial Transformation ASIA-PACIFIC 2018	Recipient
	SingEx Exhibitions, Monetary Authority of Singapore, The Association of Banks in Singapore	Singapore FinTech Festival 2018	
	Informa Plc.	Vitafoods Asia	
Best Trade Conference Organiser	Monetary Authority of Singapore, The Association of Banks in Singapore, SingEx Exhibitions	Singapore FinTech Festival 2018	Recipient
	Unbound Innovations (Asia) Pte Ltd	Innovfest Unbound 2018	
	Singapore Association of Convention & Exhibition Organisers & Suppliers (SACEOS)	SMF 2018	

Award	Organisation	Remarks
Best Shopping Mall Experience	The Shoppes at Marina Bay Sands	Recipient
	ION Orchard	
	VivoCity	
Best Retail Store Experience	LUMINE SINGAPORE	
	Nomadx	
	TANGS	Recipient
	LEGO® Certified Stores (Bricks World)	
	Benjamin Barker (VivoCity)	

Best Tour Experience	Singapore 1920s: Trails of Tan Ah Huat, Let's Go Tour Singapore	Recipient
	The Jewish Heritage of Singapore, Jane's Singapore Tours	
	The Art of Chinese Teochew Opera, Xperience DMC Pte Ltd	
	Singapore In A Nutshell by Singapore Sidecars, Triquetra.sg	
Best Dining Experience	Les Amis	
	Nouri	
	Restaurant Labyrinth	
	Odette	Recipient
	JAAN	
Best Hotel Experience	Andaz Singapore	Recipient
	Ascott Orchard Singapore	
	Tree Top Loft, Resorts World Sentosa	
	JW Marriott Singapore South Beach	
Best Attraction Experience	ArtScience Museum, Marina Bay Sands	
	Gardens by the Bay	Recipient
	S.E.A. Aquarium, Resorts World Sentosa	
	National Gallery Singapore	
	Singapore Zoo, Wildlife Reserves Singapore	
Best Nightspot Experience	1-Altitude	
	Manhattan	Recipient
	NINETEEN80	
	Smoke & Mirrors	
	Zouk Singapore	
Best Leisure Event	C3 Anime Festival Asia Singapore 2018, SOZO Pte Ltd	Recipient
	Marvel Studios: Ten Years of Heroes Exhibition, SPACElogic Pte Ltd	
	Universal Studios Singapore - A Universal Christmas, Resorts World Sentosa	
	Rainforest Lumina, Singapore Zoo	
	The 50 Cents Fest, Chinatown Food Street, Select Group	
Best Marketing Idea	Sentosa Sandsation: MARVEL Edition, Sentosa Development Corporation	Recipient
	Universal Studios Singapore - Halloween Horror Nights 8, Resorts World Sentosa	
	ArtScience Museum - Art from the Streets, Marina Bay Sands	
	Reserved For You, Marina Bay Sands	
	Singapore Startover, Accor	

Best Business Innovation ¹	GlobalTix Ticketing Solution, Globaltix Pte Ltd	Recipient
	Vouch's Digital Concierge, Vouch SG Pte Ltd	Recipient
	Automated Check-in System, Swissotel The Stamford	
	AI-enabled Asset Performance Management (APM), Evercomm Singapore	

Award	Nominee	Organisation	
Customer Service Excellence for Attractions	Mohamed Farham Bin Mohamed Noh	Sentosa Leisure Management Pte Ltd	Recipient
	Jeslyn Ng Qiaoyin	Resorts World Sentosa	
	Vembu D/O Perumalsamy	Gardens by the Bay	
	Soh Yew Hoe Ken	Resorts World Sentosa	
Customer Service Excellence for Hotels	Hussain Khan Bin Omar Khan	Shangri-La Hotel Limited	Recipient
	Quiambao Anne Rose Herrera	Village Hotel Katong - Far East Organization	
	Cherly Chang Shian Wei	Fairmont Singapore, RC Hotels Pte Ltd	
	Loh Weh Leong Leonard	Marina Bay Sands	
Customer Service Excellence for F&B	Senthil Kumaran Palanisamy	Rise Restaurant, Marina Bay Sands	Recipient
	Teh Yau Heng	Feng Shui Inn, Resorts World Sentosa	
	Nirmala Raja Manikam	Fratelli Pizzeria, Resorts World Sentosa	
	Gupta Sandeep Kumar	CÉ LA VI Restaurant and SkyBar, Iconic Locations Singapore Pte Ltd	
Customer Service Excellence for Nightspots	Hou Lin Hui	Loof Pte Ltd	
	Winjan Nuyda Grageda	CÉ LA VI Restaurant and SkyBar, Iconic Locations Singapore Pte Ltd	
	Muhammad Danish Bin Don Harriman	1-Altitude Rooftop Gallery & Bar, Synergyinthesky Pte Ltd	Recipient

¹ There are two separate winners for the Best Business Innovation award: GlobalTix Ticketing Solution, Globaltix Pte Ltd and Vouch's Digital Concierge, Vouch SG Pte Ltd.

	German Jose Jimenez Navas	1-Altitude Rooftop Gallery & Bar, Synergyinthesky Pte Ltd	
Customer Service Excellence for Retail	Garza Juvy Salen	MBS Retail Management Company Pte Ltd	Recipient
	Leong Lin Poh, Lisa	Robinson & Co. (Singapore) Pte Ltd	
	Muhammad Arie Nasir	Universal Studios Store, Resorts World Sentosa	
Customer Service Excellence for Transport	Gowri D/O Veren	SMRT Trains Ltd	Recipient
	Ganesan A/L Gunasekaran	SMRT Buses Ltd	
	Chow Hon Yuen	SMRT Buses Ltd	
	Nevin Sebastian S Selvaraju	SMRT Buses Ltd	
Customer Service Excellence for Tourist Guiding	Koh Byron Jevan	Lionheartlanders Pte Ltd	
	Goh Zhen Yu (Colin)	Monster Day Tours, Woopa Travels Pte Ltd	
	Phua Ai Lian (Kristie)	N.A. (Freelancer)	Recipient
	Kyanta Hidayat (Yap)	Monster Day Tours, Woopa Travels Pte Ltd	